

Empowering children
for a better tomorrow



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Welcome

Dear friends,

With the turn of this year, it gives me immense pleasure to present the CHETNA Annual Report for 2017-18, which provides a glimpse of what we did and achieved this year through our synergised effort.

Investing in children is an act of nation building. While we march ahead on the path of development, it is the responsibility of all of us to ensure that street children are not left behind in the process. They must be provided with opportunities to grow in a stimulating environment. Keeping that in mind, we continued to upkeep our commitment towards the development of street and working children.

The year 2017-18 has been the year of achievements for CHETNA. Collaborative approaches once again paid the desired result. During the year we effectively implemented 14 projects, reaching out to over 10000 children and youth directly through various services and activities.

It is equally satisfying to see CHETNA's increasing ability to handle multiple projects through the skilled and dedicated team it has been able to build. To enhance their field knowledge and skills of working with street and working children, they are continuously been groomed through training programmes and workshops. It is encouraging to note that this year we implemented some new projects in new areas, by which we were able to extend our services to new groups of street children. It also helped us to experiment with some different approaches, and in the process, learn something new, enhancing the ever-growing skill and knowledge base of CHETNA. The project Blue Umbrella that we started this year focused on providing protection to street-connected children. To empower marginalised street-connected children of Gurgaon, we started a Devicebook supported project there. Our Street to School project has been running successfully in West Delhi for past 3 years. This year Toybox gave us opportunity to extend the same to 10 new locations in NE Delhi, with a target of reaching to 250 children in the first year.

Quality, credibility and transparency are not just the technical jargons for us. We make sure that they are observed in our day-to-day practices. In the coming year, we look forward to expand our work and services to new potential locations with the same values and spirit.

This year CHETNA received significant international exposure. It participated in several conferences on street children in Brazil and Geneva, where it shared its learning and experiences of working with street children in India with the participants of other countries.

Admittedly, what we achieved this year could not have been possible without the constant support of our dedicated partners and donors. With the end of this successful cycle, please join me in appreciating and recognizing the contribution made by our frontline workers, donors, government functionaries and board members. We are grateful to have such a dynamic team, generous donors listed at the end of the report, and our collaborating partners. We heartedly laud their valuable support.

With all the best wishes,



Sanjay Gupta
Director, CHETNA

INTRODUCTION

Childhood Enhancement through Training and Action (CHETNA),

founded under Public Charitable Trust Registration Act, envisions achieving a child-caring society that respects their rights. Since its establishment in 2002, CHETNA has been engaged in rehabilitation and empowerment of Street and Working Children in Delhi and around, making unceasing efforts towards breaking the vicious cycle of their poverty and ensuring easy access to the basic rights of protection, education, healthcare, participation and opportunities for a livelihood. We have successfully been able to design and implement innovative models, like, Contact Point-based Alternative Education, Peer to Peer Harm Reduction for substance using children, Street Children Federation, *Badthe Kadam*, Street to School, etc. with proven outcomes. We work for all kinds of street children, regardless of gender, origin or religion, inspired by an underlying ethic of compassion for their vulnerability and extreme marginalization. Considering the nature of their vulnerability and challenges of working with them, we build deep partnerships with nonprofits, businesses, governments and local administrations, based on a shared vision of prosperity for street and working children. Working with our partners—ranging from socially responsible corporations, NGOs, governments—we are committed to ensure street children their long due rights and improve their quality of life. We attempt to bring change by pioneering innovative models and committed partnership. In developing innovative models and programmes, we actively involve children, and by doing so, we have been quite successful in harnessing their ingenuous creativity and skills. Participation of children has been of central significance in our entire activities: we involve them both in designing models/programmes as well as their implementation on ground. All these have led CHETNA to evolve as a truly child-centred organization. We work with street children in all their forms: street-connected children, working children, out-of-school children, begging children, children working in factories, children connected with railway stations, children in difficult circumstances, children using substances, runaway children, etc. Our approach covers their needs from education, health and livelihood to rescuing and repatriation. Time to time CHETNA also provide consultancy to various government ministries and child rights commissions. In our work, children are protagonists and staffs mere the catalysts for change.

CHETNA IN 2017

The Annual Report throws light on varied interventions that CHETNA carried out for bringing positive change in the lives of street and working children. CHETNA's activities and interventions, this year, touched the lives of more than a thousand children, helping them improve their lives. Through generous support from partners and donors, CHETNA made vital contribution in ensuring these marginalised children access to education, health services, nutrition, livelihood opportunities, financial and social skills, life-skills and protection from abuse.

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graph TD; A[Vision for Change] --> B[Our Mission]; B --> C[Various Projects (14)]; C --> D[DIRECT ACTION WITH CHILDREN]; C --> E[SENSITIZING STAKEHOLDERS]; C --> F[ADVOCACY];
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Vision for Change

“CHETNA aspires to achieve a child-caring society and system”

Our Mission

“Our mission is to provide childhood empowerment through training and action, with a special focus on street and working children and especially girls, to ensure their rights.”

Various Projects

(14)

**DIRECT ACTION
WITH CHILDREN**

**SENSITIZING
STAKEHOLDERS**

ADVOCACY

OUR PRESENCE

Noida

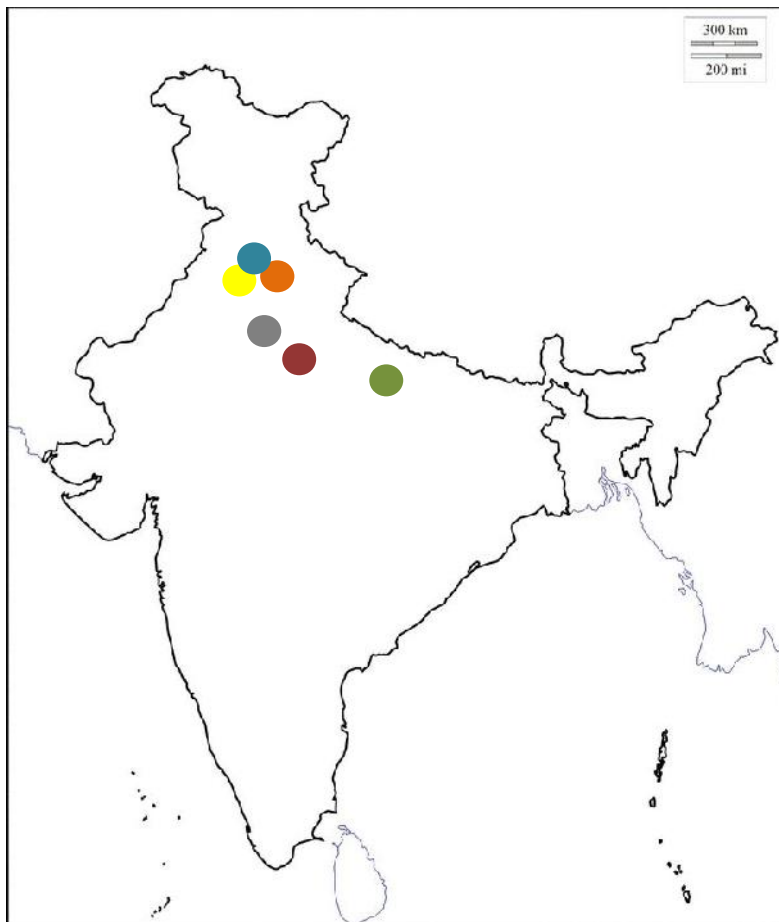
- My Community (Supported by HCL Foundation)

Gurgaon

- Empowering Marginalized children (Supported by Devicebook)

Delhi

- Yuva – The Employability Development Centre
- Street to School
- Harm Reduction Centre, Nizamuddin
- Sapnon Ka Angan
- Udaan



Lucknow

- My Community
- One World Foundation Project
- Human Liberty Network (HLN)

Mathura

- Harm Reduction Centre

Agra

- Childline – City
- Railway Childline



CHETNA by the Numbers

HIGHLIGHTS 2017-2018

10137

Street-connected children CHETNA reached to through its various services in the year 2017-18.

3334

Children were helped receive quality Alternative Education through the contact point education model of CHETNA.

3117

Youth were empowered financially and socially through Aflateen Entrepreneurship and Skill Development Programme

4240

Children were provided with "Life-skill Training," touching various aspects of the children's street life.

104128

Cooked meals (and Dry nutrition packets) distributed to children to support their nutrition needs.

Other Achievements

2017-18

12 issues of Balaknama printed both in Hindi and English languages, reaching to approximately 105,000 people. Around 500 children contributed articles for Balaknama.

29 children (M-13, F-16) from our education clubs participated in an essay writing competition held at Parliament library on 24th August'17. Two children, out of them received prizes - first prize and consolation prize.

Around 400 children were mainstreamed in government schools, whereas 102 children received education through OBE and 17 children through NIOS. In the annual examination, our 14 children achieved distinguished ranks in their classes.

155 children were provided with opportunities to be part of residential workshop for leadership development

138 children were trained in self-defence skills - With the support from Delhi Police (Juvenile Police Unit), organised a 10-days Self Defence Workshop for street-connected children. A total of 138 children took part in the workshop.

Repatriation - 302 children were restored back to their families

144 Teachers were trained on the topics related to children: POCSO, Child Rights, etc.

This year, CHETNA, with two Childline centres in Agra, handled 777 calls in all. Out of them, it intervened with 682 children.

Women and Child Development (WCD) department of U.P. accepted the recommendations given by Human Liberty Network (HLN) for better implementation of Integrated Child Protection Scheme (ICPS).



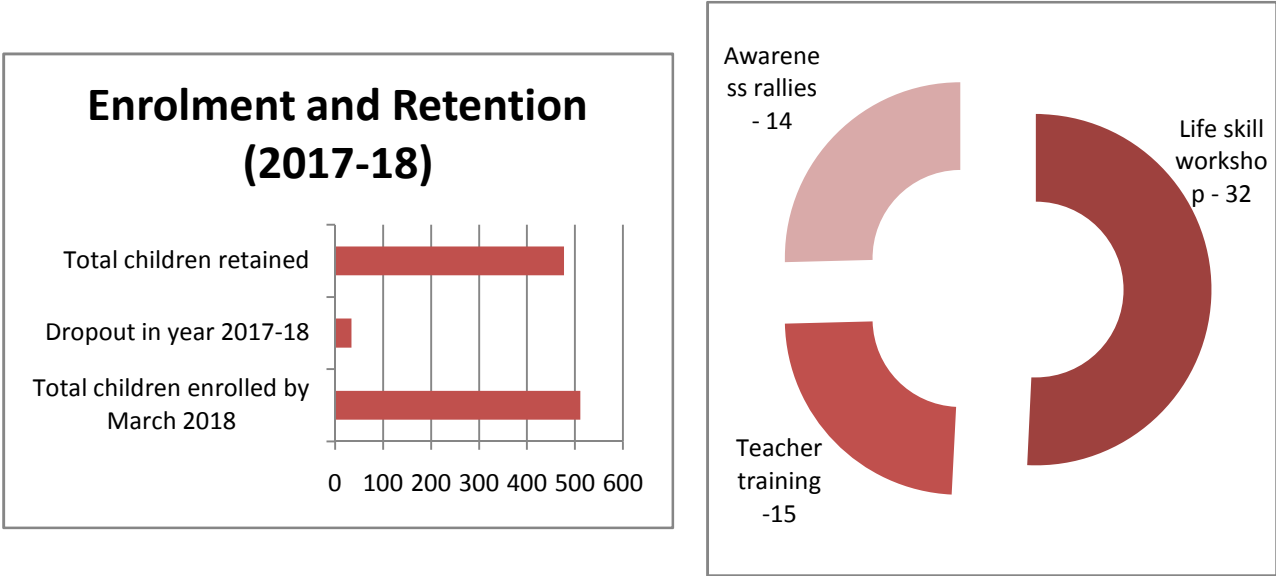
Be the
Change

14

Projects

CHETNA’s long-term approach to breaking the cycle of Street and Working Children’s (SWC) poverty includes the strategy of bringing them into the fold of school education. Before enrolling them in formal school they are provided with informal education assistance, a kind of preparatory course en-route to formalisation. With a special focus on education, Street to School (StS), a project supported by Toybox, aims to achieve high retention rate of street-connected children in government schools. Enrolment in formal system of education and high retention rate are supposed to provide them opportunities to unlock their potential. By extending support to this project, Toybox has deepened its commitment to ensuring education for out-of-school working and marginalized children.

This year the StS Team worked with 511 children. Baring a few new children, CHETNA had already brought them in the fold of formal education. By the end of March 2018, CHETNA were able to retain 477 of these children, marking a retention ratio of 93.3%.



‘Street to School’ combines the energy of Street Educators, parents and school teachers. Parents meeting, which were organized on quarterly basis, helped in enlisting their needed support to the project. This year in all, 15 training programmes on POCSO and Child Rights were conducted with 144 teachers, whereas 12 training programmes with parents on Child Rights, School Management Committee (SMC), Parents role in children’s education. The training programmes were participated by 331 Parents. The 14 community awareness rallies that were conducted this year found the participation of 595 children. The message of the rallies is estimated to have reached to some 5,500 community members. Following are the other achievements of the project this year:

- A consultation programme was organized in West Delhi with 45 stakeholders (Juvenile welfare officer, school teachers & principals, parents and officials representing DCPU).
- A 2-days training programme was organised on safety and security, which was facilitated by Ms. Emily, from Toybox. The objective of the training was to enhance safety and security of staffs, particularly the field staffs, who happen to work in harsh and risk-prone environments.

- Under the campaign Hosla '17, Ministry of Woman and Child Development organized a program, called Baal Sansad, in November 2017. Around 10 children from StS Project participated in that. The event took place at the National Institute of Public Cooperation and Child Development, New Delhi.
- In the month of November, CHETNA, with the support from Delhi Police (Juvenile Police Unit), organised a 10-days Self Defence Workshop for these street-connected children. A total of 30 children took part in the workshop.
- Around 10 street-connected children participated in a workshop on Sexual Harassment, organised with the support of Espat, wherein the children got opportunity to learn about the Exclusive Rights of Sexually Abused Children.
- All the female staffs of Street to School project (around 12) attended seminar on Preventing Domestic Violence and Sexual Harassment at Workplace on the occasion of 25th anniversary celebration of National Commission for Women.
- In the annual examination, our 14 children achieved distinguished ranks in their classes. The other children also passed their classes with flying colour.
- 29 street-connected children (M-13, F-16) from our education clubs participated in an essay writing competition held at Parliament Library on August 24, 2017. Out of them, 2 children were bestowed with prizes - first prize and consolation prize. Rest of the children received "participation certificate."
- Around 30 children got opportunity to participate in the Residential workshop on leadership development.
- To spread the message of the project, 2 Newsletters were released this year. Around 2000 copies of each issue were printed and distributed.
- Life-skill workshops were conducted at government schools, to get the benefits of the workshops reaching to a large number of children, besides the direct beneficiaries of StS. This year, 2850 children participated in the 32 life-skill workshops. The workshops covered topics of -
 - Child rights
 - Good manners
 - Childline and other important helpline numbers
 - Safe and unsafe touch

13

Education Clubs

515

Children received education at 13 education clubs

2850

Children received life-skill trainings at schools

14

Children achieved distinguished ranks in their respective classes in the annual examination

*"I feel quite lucky to be associated with **CHETNA** as it has changed my life altogether. I just wish to remain in contact with **CHETNA** throughout my life," says Rina exhilaratingly.*

Rina hails from village Kotra of Jhansi district. Her family migrated to Delhi in search of better livelihood opportunities. Her father works as a mason whereas mother is a daily wage-labourer. Before coming in contact with **CHETNA**, Rina and her brother never went to school. They, instead, helped parents in their work.

In the year 2015, Rina came in contact with CHETNA through the Toybox-supported project of Street to School (StS). After a series of efforts that were put in to counsel her parents, Rina was admitted in the 3rd standard. After that, Rina began to attend School as well as Education Club, where she received tuition after the school, regularly. This year, Rina was promoted to 5th standard. School teachers also appreciate Rina's hard work. Often she is given responsibility to help other children of her class.

CHETNA, she believes, has done a splendid job in changing her life. From a girl who used to assist her parents in their day-to-day work to a girl who is studying in school, Rina has walked a long path towards fulfilling her dream of becoming educated.







Emergency helpline service for children in need of aid and assistance

Childline, started in 1998, is India's first 24-hour helpline service supported by the Ministry of Women & Child Development. The service is for children in need of aid and assistance and is provided through a toll-free 24-hour emergency phone service (1098). Apart from responding to emergency needs, it also helps in linking children in difficult circumstances with various services meant for their long-term care and rehabilitation. This one-point contact is meant to facilitate instant access to support, guidance, and active intervention.

CHETNA implements this service in Agra with two centres – City Childline (Agra) and Railway Childline (Agra). This year, CHETNA, through these two Childline centres, handled 777 calls in all. Out of them, it intervened with 682 children. Awareness programmes in schools and colleges were conducted to make students aware on child rights, child marriage, child protection, etc. Under Swachh Bharat Abhiyaan, cleanliness among children was encouraged through a number of activities: poster making, slogan making, street plays. They were encouraged to maintain their living places and surroundings clean.



This year, CHETNA-Childline was successful in rescuing 123 children from the abuse of child labour, child marriage, corporal punishment, bonded labour, etc. Wherever it was possible, the option of repatriation was also exercised. This year, the project team were able to restore 302 children back to their families. Besides restoration, abandoned and lost children were provided with shelters.

The team at newly opened railway Childline carried out orientation programs with all kinds of people at Agra railway station - Coolies, CNW staff, Vendors, GRP, PRF, Taxi Drivers, Cleaners, Railway hospital staffs, Train Drivers, etc. In the process, they were made aware about child rights and the newly opened railway Childline centre. The team also

conducted massive outreach activities at all the railway stations of Agra. Overall, 5129 children and stakeholders were reached to through the outreach activities of CHETNA-Childline.

5129

Children and Stakeholders were reached to through Outreach Activities

302

Children were restored to their families

123

Children rescued from abuse (Child labour, child marriage, corporal abuse, etc.)

94

Children were placed in Shelter Homes



In November 2015, CHETNA joined hands with Geneva Global & Freedom Fund for an innovative initiative of combating human trafficking in Uttar Pradesh. The strategy that was adopted and continued with to address the issue is networking with other NGOs and advocacy with government machineries at the state level.

Mass awareness on the issue of child trafficking is also an important component of this initiative. This has been done under the banner of Human Liberty Network, which is a group of NGOs in U.P. and Bihar working for the welfare of trafficking survivals and to minimise the prevalence of trafficking.

The advocacy activities that CHETNA carried out this year involved various district and state level government departments and bodies: Police department, Labour Department, District Child Protection Unit (DCPU), Vigilance Committee, Women and Child Development Ministry, etc.



The major highlights of the project this year was:

- Women and Child Development (WCD) department of U.P. accepted the recommendations given by Human Liberty Network (HLN) for better implementation of Integrated Child Protection Scheme (ICPS).
- Human Liberty Network (HLN) became official partner of Uttar Pradesh Labour Department.
- Organized state-level roundtable consultation with academicians of U.P.
- 37 Participants from 16 universities and institutions across the U.P. showed interest in doing studies and researches on the issues of modern slavery.

- Organised 2 regional training programmes for district level Vigilance Committee constituted under the Bonded Labour Act.
- Organised 3 district level training programmes for officers of Anti Human Trafficking Units of Azamgarh and Chandauli.
- Organised 1 district level training for District Child Protection Unit (DCPU), Azamgarh
- Facilitated HLN partners for Rapid survey in 5 districts of UP under the project “Naya Sabera” by U.P. Labour Department.



19

Districts

16

Partners

387

Direct beneficiaries (Training programmes, Consultation, etc.)

6500

Copies of the project's newsletter distributed

Beginning from the year 2017, CHETNA has been one of the prominent partners in the HCL Foundation-supported ambitious project, My Community. This year again, CHETNA implemented the project in the marginalized communities of NOIDA and LUCKNOW, catering to the education and protection needs of over a thousand street-connected children. In NOIDA, cumulatively, the number of target beneficiaries reached to 1179 children (Direct - 505, Indirect - 674), whereas in Lucknow the number reached to 676 children (Direct - 279, Indirect - 379).

Under the project, CHETNA became successful in establishing 7 contact points in NOIDA and 3 contact points and 1 E&R (Education and Recreation) centre in Lucknow. In all the places, it succeeded in creating stimulating environment for street-connected children, enhancing their skills and awareness, confidence and aspirations. Alternative education was delivered to them through 'Contact Point' approach - an innovative way of taking education to the street. This year, the project left its marks in flowing ways:

- Provision of cooked meals contributed not only on positive development of children's health, but also helped in ensuring retention of children in the centres. Around 84050 cooked meals and dry nutrition packets (NOIDA - 56000 meals, Lucknow - 28050) were distributed to children this year. The same also struck a blow for taking them out of the rag-picking work and making them regular to the centres.
- Education was provided to hundreds of street-connected children through a flexible system of contact point-based Alternative Education. Flexibility was ensured both in terms of timing of teaching and the curriculum. 1855 children received Alternative Education.
- Out of all those assisted through Alternative Education, around 202 children (102 children in NOIDA and 100 in Lucknow) were mainstreamed in formal system of education (in various government schools), whereas over 300 other children were made ready for the mainstreaming. In the next stage of the project, on the one hand efforts would be on retaining the children already admitted; the children who have been readied for admission will also be enrolled by working on the barriers which hampered their admission in the current year.
- The project in this opening year was successful in establishing a good rapport with the government's administrative systems and their functionaries. The same is expected to benefit the entire My Community project in the coming days. The project also established good working relations with the key stakeholders.
- Capacity building initiative for the empowerment of street-connected children through the activities of Life-skill Workshop, Residential workshop, Exposure Visit, Support Group Meetings, etc. proved impactful and promising.
- Residential workshop brought demonstrative change in the children's confidence, communication and their attachment with the project. This will be taken forward with the same spirit, covering other beneficiaries in the coming year. 71 children participated in the residential workshops organised this year.

1855

Total beneficiaries (Direct - 784, Indirect - 1071)

868

Children received training on various life skills

84050

Meals (cooked meals and dry nutrition packets) distributed to children

191

Police trained through 3 police trainings

92

Stakeholders participated in the stakeholder consultations organised this year

202

Children mainstreamed in government schools

71

Children got opportunity to participate in residential workshop on leadership development







CREATING POSSIBILITIES THROUGH OPEN SCHOOLS

It is commonly observed that street and working children, being entrapped in child labour, are either out of school or drop out soon after they are mainstreamed. Their parents, pressed under extreme poverty, are seldom found extending support to the education of their children. Instead, unless they are systematically sensitized, they see it as an impediment to the earning they derive from their children.

And since pulling them out from work abruptly could not be a practicable strategy, efforts are generally made to link them with the education system wherein they could continue with education along with their work engagement. In OBE and NIOS, the two distance education systems for schooling, CHETNA saw an important education opportunity for these children. The project, initiated in June 2008 with help of Charity Aid Foundation and Microsoft India, aims to reach the school drop-outs, out-of-school SWC, poor urban youths, and all those who have been left out of the mainstream formal education system on account of poverty and lack of opportunity.

This year, the project ran at 15 centres (South Delhi: 6 centres; West Delhi: 6 centres; NOIDA: 3 centres), serving a total of 102 street and working children. In February 2017, 70 children appeared in the OBE annual examination. Out of them, 64 successfully passed and got promoted. Also, 14 children who passed class 8th were enrolled in class 10th under NIOS.

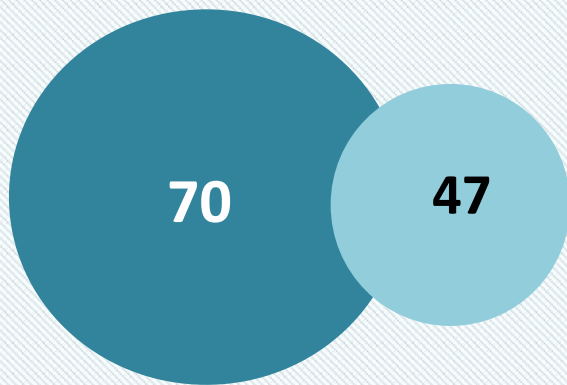
15	Centres
102	Children enrolled in OBE and provided with tuition assistance
17	Children enrolled in NIOS and provided with tuition assistance

OBE and NIOS

OBE and NIOS are two distance systems of school education. They are flexible and designed particularly to meet the needs of children who cannot afford the mainstream formal education. Children under OBE are given admission in class 3 and then, after passing successfully, promoted directly to class 5 and then to class 8, whereas under NIOS they can take admission in class 10 and 12.

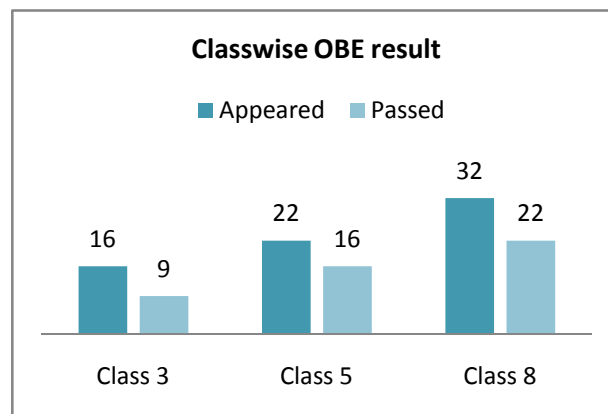
The system is quite suitable for street and working children, as it opens up opportunity to make up for the days lost in begging and working. However, as far as learning is concerned, the system becomes effective only when the children are guided and coached well. The CHETNA's NIOS and OBE centres are run by trained teachers who do the needful by covering their class curriculums in a stimulating environment.

CHILDREN'S PERFORMANCE IN THE OBE EXAM 2017.



Students appeared in the OBE annual exam

Students successfully cleared the exam and got promoted



The project Peer-to-Peer Harm Reduction was initiated in 2009 with an aim to work with street and working children (SWC) consuming harmful substances. With its two centres, one in Nizamuddin and another in Mathura, it primarily targeted children who lived and/or worked at the railway stations and consumed health-hazardous substances.

Building a trustworthy, reliable and engaging relationship with children is one of the most important strategies of the programme. At the centre, children are provided with an environment in which they are guided to share their ideas and learning with each other, particularly on how they began consuming substances, what led them get into the trap and how, how it changed their lives and what helped them get out of it. They are often facilitated to have group discussions on ill-effects of substance use and the ways of rehabilitation. Children who have been able to get out of it or, at least, reduce the consumption are encouraged to share their experiences with those who are still deep into it.

Besides giving emphasis on sharing and learning from one another, children, at the centres, are also engaged in activities like Prayer and Yoga, teaching classes (our alternative education), linking with Yuva – the employability development centre for street youth, linking with OBE and NIOS, art and craft classes, dance classes, life-skill workshops, group counselling, parents meeting, etc.

This year, a total of 506 children, aged between 7 to 18 years and consumed substances, were assisted through the project’s various activities and services. 195 children were served from Nizamuddin centre, whereas the figure of beneficiaries at Mathura centre was found to be 311. At both the centres, boys as beneficiaries outnumbered the girls by a huge percentage. Out of the total 506 children, 424 were boys and just 82 girls.

2	Centres – Nizamuddin/Sarai Kale Khan and Mathura
506	Beneficiaries (substance using children) received services from the centre
39	Children restored back to their families
24	Children stopped consuming substances



Mukesh, 19

"When I used to consume substances, I would dislike every person around me. But one day, an unfortunate incident completely changed my attitude towards substance use. One of my friends died due to drug overdose. There was no one to take care of his body. His dead body remained lying for two days as it is. It was then I realized that how a human being's life can turn worse than animal due to drug addiction. Besides that incident, I began to improve gradually because of my regular participation in the Harm Reduction Centre's activities," Mukesh shares his changed feeling towards substance use with a kind of satisfaction.

Mukesh is an 18-year-old youth. He, like his other 5 siblings, has never been to school. Mukesh originally hails from Jhansi district of Uttar Pradesh. After Mukesh's father became disabled, his entire family moved to Mathura. At that time Mukesh was just 10 years old. Thus, it was deterioration of their economic condition that pushed Mukesh and his family to migrate to Mathura. The family had been residing under a tree near Mathura Railway Station for past 9 years. Mukesh's mother works as a rag-picker.

Mukesh's work-life started when he was still quite young. He recalls that when he was a child, he was bashed by his parents almost every day, forcing him to work and contribute in the family income. *"At that time, it all seemed very cruel, but now as a grownup youth, I understand my parents had no choice for they were living under severe poverty,"* says Mukesh.

Mukesh started his career when he was just 10 years old by selling gutkha, bidi, etc. *"I kept learning skills of selling and improving as I grew up. Before Mukesh joined Harm Reduction Centre in Mathura, he had been into substance abuse for several years.*

When Mukesh was completely out from the shackle of substance abuse, he was selected for housekeeping training at GMR. Currently, Mukesh is working at an MNC in Hyderabad. He gets a monthly pay which helps him take care of himself as well as his family members. The space under the tree near Mathura Railway Station is no longer his family's home. His earning has helped his family to rent a room in Mathura. His parents are proud of him today.

Mukesh shares his learning as: *"Had CHETNA not been there, I would not be where I am today. I have learnt that, it's our choice that determines what we achieve in life. Being a substance user was my choice, so was getting out of it. We must keep learning and improving in life."*

Sapnon ka Aangan is a “Day-care Wellbeing Centre for Street and Working Children” in Sarai Kalekhan. The centre is run by CHETNA with the support of “i-Partner (India).” The catchment area of the centre is the areas of Sarai Kale Khan Community, Rain Basera and the children who live under Kale Khan Flyover and Khatta. The centre is open for all the non-school going children in the age from 7 to 12 years. This year, cumulatively, 328 children (boys: 171 girls: 157) benefited from the project. In terms of services, children, at the centre, received Non-formal education, healthcare services through Health Camp, thematic Exposure Visit, Life-skill Workshop, Parents Meeting, Residential Workshop, Nutrition Supplement, School and OBE Admission, Indoor/Outdoor Games, Dance, Art and Craft Classes, etc. This year the project registered following achievements:

- The centre, cumulatively, provided services to **328 children**.
- This year, 4 health camps (3 general health camps and 1 eye check-up camp) were organized at the centre. A total of 190 children benefited from them by undergoing through various health checkups.
- 18 Life-skill workshops were conducted this year; 50 to 65 children participated in each of the workshops. Following topics were covered in the workshops - Road safety, Traffic signal, Moral values, Child rights, Good touch-Bad touch, How to protect oneself from seasonal diseases, Education, Health and hygiene, Discrimination, Manners, etc.
- This year, we organised 4 exposure visits for the children. They were taken to the places of interest and learning: India Gate, Mughal Garden, and Rail Museum.
- Nutrition supplement was provided to some 45-50 children on a daily basis. A total of 10247 plates of meals were distributed to children this year.
- This year, the project was successful in enrolling 10 children in formal schools. After the school, all the children who have been admitted in government school come to the centre for remedial classes.
- During the winter season 100 winter jackets were distributed to children.
- 1 residential workshop was organised for leadership development of the children. 12 children from the centre got opportunity to participate in the workshop.

1	Day-care wellbeing centre
328	Total beneficiaries
190	Children benefited from 4 health camps
10247	Plates of meals distributed to children





The Employability Development Centre for Street Youth

CHETNA started “YUVA, The Employability Development Centre for Street Youth,” an ‘i-partner’ supported project, in May 2017. The initiative aimed at opening avenues for decent jobs for the street youth of Delhi. The centre was started to cater to employment needs of youth residing in the marginalized communities of Sarai Kale Khan and its surrounding areas by enhancing their skills. Beneficiaries of this project are street youth in the age group of 16 to 25 years. With no accessibility to decent jobs and severe lack of opportunity for skill development, these young people are often found to be involved in health-hazardous work in a vulnerable environment – social as well as physical.

Key Achievements of the Project this year:

YUVA is a first of its kind initiative in the project area, focusing on street youth and their skill development and employability. How the project has been significant so far is illustrated hereunder:

- Establishment of a well-equipped employability centre.
- Constant interaction with youth and the activity of writing and reviewing their individual case studies have helped in developing a better understanding of street youth’s temperament and behaviour, which is supposed to help a lot in bettering the services in future.
- We got in touch with around 200 youths. Out of them around 30 youths attended the centre’s activities regularly (i.e. 15 days in a month).
- 12 youths admitted in vocational training course.
- 12 youths were placed in various jobs.



200

Youths were connected with the centre

30

Youths attended the centre's activities regularly

12

Youths received vocational training

12

Youths were placed in various jobs



The Balaknama is a bi-monthly newspaper. It has drawn attention of a large number of people both in India and abroad for being unique in the aspect that it is managed and published by street and working children themselves. It is supported by an England-based organization Erach and Roshan Sadri Foundation (ERSF) and CHETNA.

The first edition of The Balaknama was published in the year 2003 in Hindi. Today it is published bi-monthly in both Hindi and English languages. This year, twelve issues of The Balaknama have been released in Hindi and English, reaching to approximately 96,000 people.

12

Issues of Balaknama published
(Hindi & English)

500

Children contributed with news
articles

96000

People the Balaknama reached
to



The project Meljol was a joint initiative of CHETNA NGO and MELJOL, which is also a Non- government organization. It is basically an “Aflateen Entrepreneurship and Skill Development Programme” and is aimed at empowering youth, in the age group of 14 to 18 years, socially and financially, so that they live a responsible life and become agents of change. The socially and economically empowered youths are expected to exhibit a behavioural change towards savings, collaboration, entrepreneurship skills and others. The activities designed under the programme focused on saving and spending, online banking and transaction, cashless payment and transfer, social entrepreneurship, business plan and proposal development, connecting youth with social security schemes, etc. The project was implemented in West Delhi, covering its 20 communities and 20 government schools. Over 3000 youths benefited by the project this year: 1600 youths in schools and 1517 in communities.

3117	Total beneficiaries (Boys - 1552, Girls - 1565)
738	No of youth who performed transactions with their saving bank accoounts
1080	Number of youth in the community who learnt internet banking through PC or Mobile
2822	Youths participated in Lab Sessions



Pramila, 15

Pramila, aged 15, is pursuing her studies from Open School. She is currently in Class 10th. She credits 'CHETNA' for being able to study again. Born to a father who is a vendor and mother who is a labourer, she has 3 sisters and 1 brother.

Pramila got into touch with CHETNA, some 6-7 months ago during an outreach. She had casual attitude towards her studies, she used to skip her school so often that her name was struck off. Owing to poor background and lack of proper guidance, she felt nothing good about herself and her life. It is when she happened to meet the Meljol's project facilitator, Heera. Heera asked her to visit the Aflateen Resource Centre (ARC) every day and counselled her. She was reluctant to visit the centre initially, but after some time the ARC became her second home. She began to attend all the sessions and actively participated in all the activities.

Gradually, she became more inquisitive about things, her surroundings and her career. Seeing the change in Pramila, her parents personally visited the ARC. It is when Heera told them that Pramila wants to continue with her studies. And then the project team helped her get enrolled with open school. Pramila sees a ray of hope now. Ask her about planning, budgeting, savings, banking, enterprises, child rights etc. she'd tell everything without fumbling. She encourages other children of her community to visit ARC too. She has emerged as role model for other children of her community.



11

Blue Umbrella

505 street children (Direct - 385, Indirect - 120), in the age group of 7-18 years, were served through this project. Around 400 children got opportunity to participate in 36 protection life-skill workshops.

Blue Umbrella, a Consortium of Street Children (CSC)-supported project, primarily focused on meeting the protection needs of street and working children of Delhi, in the age group of 7-18 years. With the objective above, the project was started at 10 locations of South Delhi and Old Delhi Railway Station in May 2017. Besides, it also ran at 8 police stations. Following were the footprints of the project:

- Organised 5 police trainings on POCSO, JJ Act, Child Rights, etc. Around 114 police personnel participated in the trainings.
- Self-defense workshop was organised for 108 girls, wherein they learnt self-defense techniques.
- Children were also empowered through life-skill workshops. 400 children were involved in 36 life-skill workshops.
- 257 children got opportunity to interact with police authorities in 26 interfaces activities.
- 190 children participated in 22 Protection Exposure Visit.
- 35 children got opportunity to participate in residential workshop on developing leadership skills





ZEENAT, 13

"What right has one got to harass me? Now if anyone dared to do so, I know how to deal with them and fight back." Zeenat, a 13-year-old girl, beams with confidence when she talks about her newfound confidence, owing to the completion of a self-defence training workshop and the certificate she received thereupon.

Zeenat lives with her family in Khatta (Nizamuddin), an area where most of the people earn their living by doing garbage-sorting work. Zeenat, like various other girls of the community, has bitter experience of sexual harassments, particularly at the hands of drunkards.

CHETNA, under the banner of Blue Umbrella project, focused on the protection of children. The project helped Zeenat and other children of the community to have an interface meeting with the Deputy Commissioner of Police (Special Police Unit for Women and Children), Delhi Police. In the meeting, the children expressed their protection issues to the officer. The DCP, acknowledging their vulnerability on the streets, offered a ten-day training course on self-defence. Hearing that, the children readily agreed to take up the course. Zeenat, along with sixty other girls, attended the self-defence workshop, and learnt various self-defence techniques. *"Earlier I was shy and timid. I would try to just get away from the sight of staring men,"* Zeenat remembers her condition before the training.

The project coordinator expresses, *"Zeenat now regularly participates in the core committee meetings of Badhte Kadam- a federation of over ten thousand street and working children. Recently she conducted security assessment of the area where she lives in, mapping the spots she considered safe and the spots not so safe. She is also the leader of her protection contact point and hopes that she, along with various other girls of the community, would receive advance course of self-defence training in the future."*

12

One World Foundation Project in Lucknow

382 children (Direct – 166, Indirect - 216) were served through the project this year. Out of all the 166 children who regularly attended Alternative Education, 80 children were mainstreamed in government schools.

One World Education Project for street and working children was implemented by CHETNA at 6 locations in Lucknow: 11. Shram Vihar Nagar - I, 2. Shram Vihar Nagar - II, 3. Vijendra Khand Neem Upvan Park, 4. Kathauta Jheel, 5. BhaluBandarBagiya, 6. Ramswaroop Kheda. Children at these centres were empowered through Alternative Education, Lifeskill Workshop, Exposure Visit, Mainstreaming in government school, etc. This year, the project team worked with 382 children. Out of them, 80 children were mainstreamed in government schools.

13

Udaan

This year the project worked with 140 children in all (Direct – 30, Indirect - 110) children. Out of them, 14 children were sent to GMR and Yuva Centre to receive vocational training. 9 children got completely out of substance abuse, whereas 12 children exhibited declination in the consumption.

Udaan, a PIPAVAV Railway-supported project, focused on the welfare of children who lived at Delhi Railway Station and involved in substance abuse. The centre caters to the needs of these children in the age group of 8 to 22 years. This year the centre extended help to some 140 children.

Children at the centre were engaged in NFE, OBE preparation classes, linking children with Vocational Training programmes, Exposure Visit, Life-skill Workshop, etc. Healthcare services were provided through First-aid box, Counselling services and Health-camps.

14

Empowering Marginalised Children in Gurgaon

341 children (Direct – 120, Indirect - 221) were served through this project. 170 children got opportunity to participate in the 3 Interfaces with Police and Stakeholders. Out of all the 120 children who regularly attended Alternative Education, 82 children were mainstreamed in government schools.

In September 2017, CHETNA launched a Devicebook-supported project in the two slum communities of Gurgaon. The vision which it started with was to open avenues of empowerment for the marginalized children of Gurgaon, catering to their education and protection needs. To meet the outstanding objectives of the project, CHETNA established 4 contact points at 2 locations of Gurgaon. At both the locations, marginalized children have been connected with the centres, where Non-Formal Education (NFE) is delivered through 'Contact Point' approach. Contact point approach is CHETNA's innovative way of taking education to the street and is engrained with the features of flexibility, informality and accessibility.







Foundation Day and General Body Meeting

A DAY TO SHARE AND CELEBRATE OUR COLLECTIVE EFFORTS



The Foundation Day and General Body Meeting is an annual celebration of CHETNA's collective efforts. Every year on March 8, the day on which CHETNA was formally established in 2002, the entire people of the organisation gather to celebrate their efforts and successes. This year, the same was celebrated at Sanskriti Kendra in New Delhi. This one-day function was participated by CHETNA's staffs, trustees and partners. The Day was concluded with a cultural programme.





Statements of Financial Position

B. MITTAL & COMPANY CHARTERED ACCOUNTANTS

AUDIT REPORT

To,
The Board of Trustees,
Childhood Enhancement through Training and Action
40/22, Manohar Kunj, Ground Floor, Gautam Nagar, New Delhi -110049

We have audited the annexed Consolidated Balance Sheet and the Income and Expenditure account of CHILDHOOD ENHANCEMENT through TRAINING and ACTION [A Public Charitable Trust] ; as on 31st March 2018 and report that:

1. We have obtained all the information and explanations, which to the best of our knowledge and belief were necessary for the purpose of our audit
2. In our opinion, proper books of accounts as required by law have been kept by the Trust, so far as appears from our examination of those books.
3. The Consolidated Balance Sheet and Income & Expenditure Accounts referred to in the report are in agreement with the books of accounts.
4. In our opinion and to the best of our information and according to the explanations given to us, subject to the notes forming Part of the accounts attached herewith, the said accounts give a true & fair view:
(a) In the case of Consolidated Balance sheet, of the state of affairs of the trust as at 31st March 2018
(b) In so far as it relates to the Income & Expenditure Account, of the Income and Expenditure of the trust, for the year ended on that date.

Place: New Delhi
Dated: 18-05-2018



For B. Mittal & Company
Chartered Accountants

(Rakesh Mittal)
Partner
M. No. 76785

A-13, M.I.G. COLONY, INDORE 452 008 (M.P.) INDIA
TEL: 2566403, 2702657 FAX: 91-731-2564580
Email: rmittal99@hotmail.com

B. MITTAL & COMPANY
CHARTERED ACCOUNTANTS

CHILDHOOD ENHANCEMENT THROUGH TRAINING AND ACTION
40/22, MANOHAR KUNJ, GAUTAM NAGAR, NEW DELHI-49

CONSOLIDATED INCOME & EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31st MARCH 2018

<u>EXPENDITURE</u>	<u>AMOUNT</u>	<u>INCOME</u>	<u>AMOUNT</u>
<u>Expenses on the objects of the Trust</u>			
<u>LOCAL A/C</u>		<u>Local Contributions</u>	
Charities Aid Foundation	409922.00	Charities Aid Foundation	409918.00
Childline India Foundation (City)	1342446.00	Childline India Foundation (City)	1845631.00
Childline India Foundation (Railway)	228709.00	Device Book Online Services	625400.00
Device Book Online Services	550107.00	General Donation	816073.00
General Donation	612030.00	Gurmit Gill	363201.00
Gurmit Gill	500698.00	HCL Foundation	8463100.00
HCL Foundation	9930598.00	Pipavav Railway Corporation Limited	616070.00
Pipavav Railway Corporation Limited	628645.00	<u>Foreign Contributions</u>	
Plan International (India Chapter)DOS	120624.00	Charities Aid Foundation	5304.00
Bank Charges	236.00	Consortium for Street Children	3193820.85
Interest on TDS	37.00	Ecpat International	111417.13
<u>FCRA A/C</u>		Erach and Roshan Sadri Foundation(ERSF)	684000.00
Charities Aid Foundation	5304.00	General Donation	89939.81
Consortium for Street Children	2602782.00	Geveva Global	3944446.42
Ecpat International	112631.00	I Partner (Kaajal Ltd.)	2156326.00
Erach and Roshan Sadri Foundation(ERSF)	242170.00	I Partner (One Footstep)	1964542.50
General Donation	219965.00	I Partner (Pakhar Singh Found)	1758130.00
Geneva Global	3581500.00	I Partner	99367.50
I Partner (Kaajal Ltd.)	2104380.00	Meljol	3144368.00
I Partner (One Footstep)	1592902.00	New Zealand High Commission	131850.00
I Partner (Pakhar Singh Foundation)	1742498.00	Toybox Charity (West Delhi)	5070848.00
I Partner	99271.00	Toybox Charity (North Delhi)	817782.00
Meljol	2329516.00	<u>Interest from Bank</u>	
One Word Foundation	451012.00	FC Account	209153.00
Toybox Charity (West Delhi)	4937361.00	Local Account	62365.00
Toybox Charity (North Delhi)	512985.00	Fixed Deposit Interest FC	27323.70
		Fixed Deposit Interest Local	24642.00
Bank Charges	6440.00		
Excess of income over expenditure transferred to Balance sheet	1770249.91		

Total Rs.

36635018.91

Total Rs.

36635018.91

Place: New Delhi
Dated: 18-05-2018

For CHILDHOOD ENHANCEMENT
THROUGH TRAINING AND ACTION


Sanjay Gupta
Managing Trustee



For B. Mittal & Company
Chartered Accountants


(Rakesh Mittal)
Partner
M. No. 15795

A-13, M.I.G. COLONY, INDORE 452 008 (M.P.) INDIA
TEL: 2566403, 2702657 FAX: 91-731-2564580
Email: rmittal99@hotmail.com

B. MITTAL & COMPANY

CHARTERED ACCOUNTANTS

CHILDHOOD ENHANCEMENT THROUGH TRAINING AND ACTION
40/22, MANOHAR KUNJ, GAUTAM NAGAR, NEW DELHI-49

CONSOLIDATED RECEIPTS & PAYMENTS ACCOUNT FOR THE YEAR ENDED 31st MARCH 2018

<u>RECEIPTS</u>	<u>AMOUNT</u>	<u>PAYMENTS</u>	<u>AMOUNT</u>
<u>Opening Balance</u>			
<u>LOCAL A/C</u>		<u>TDS Payable</u>	
Cash in Hand	781.00	Local Account	84327.00
Cash with IDBI Bank	1312933.40	FC Account	125891.00
Cash with Central Bank	15313.46		210218.00
Fixed Deposit	1734728.00	<u>Local Contributions Payment</u>	
<u>FCRA A/C</u>		<u>during the year</u>	
Cash in hand	524.00	Charities Aid Foundation	409922.00
Cash with IDBI Bank	1678346.82	Childline India Foundation (City)	1342446.00
Fixed Deposit	1513278.00	Childline India Foundation (Railway)	228709.00
<u>Local Contribution Received</u>		Device Book Online Services	550107.00
<u>during the year</u>		General Donation	612030.00
Charities Aid Foundation	409918.00	Gurmit Gill	500698.00
Childline India Foundation (City)	1845631.00	HCL Foundation	9930598.00
Device Book Online Services	625400.00	Pipavav Railway Corporation Limited	628645.00
General Donation	816073.00	Plan International (India Chapter)DOS	120624.00
Gurmit Gill	363201.00	Bank Charges	236.00
HCL Foundation	8463100.00	Interest on TDS	37.00
Pipavav Railway Corporation Limited	616070.00	<u>Foreign Contributions Payment</u>	
Fixed Deposit Interest	24642.00	<u>during the year</u>	
Interest from Bank (Savings)	62365.00	Charities Aid Foundation	5304.00
<u>Foreign Contribution Received</u>		Consortium for Street Children	2602782.00
<u>during the year</u>		Ecpat International	112631.00
Charities Aid Foundation	5304.00	Erach and Roshan Sadri Foundation(ERSF)	242170.00
Consortium for Street Children	3193820.85	General Donation	219965.00
Ecpat International	111417.13	Geneva Global	3581500.00
Erach and Roshan Sadri Foundation(ERSF)	684000.00	I Partner (Kaaajal Ltd.)	2104380.00
General Donation	89939.81	I Partner (One Footstep)	1592902.00
Geneva Global	3944446.42	I Partner (Pakhar Singh Foundation)	1742498.00
I Partner (Kaaajal Ltd.)	2156326.00	I Partner	99271.00
I Partner (One Footstep)	1964542.50	Meljol	2329516.00
I Partner (Pakhar Singh Found)	1758130.00	One Word Foundation	451012.00
I Partner	99367.50	Toybox Charity (West Delhi)	4937361.00
Meljol	3144368.00	Toybox Charity (North Delhi)	512985.00
New Zealand High Commission	131850.00	Bank Charges	6440.00
Toybox Charity (West Delhi)	5070848.00	<u>Closing Balance</u>	
Toybox Charity (North Delhi)	817782.00	<u>LOCAL A/C</u>	
Interest from Bank	209153.00	Cash in hand	841.00
Interest on Fixed Deposit	27323.70	Cash with IDBI Bank	1200681.40
<u>TDS Payable</u>		Cash with Central Bank	15313.46
Local Account	69787.00	Fixed Deposit	734728.00
FC Account	147706.00	<u>FCRA A/C</u>	
	217493.00	Cash in hand	573.00
		Cash with IDBI Bank	5081292.73
		Fixed Deposit	1000000.00

TOTAL INR.

43108416.59

TOTAL INR.

43108416.59
For B. Mittal & Company
Chartered Accountants

Place: New Delhi
Dated: 18-05-2018

For CHILDHOOD ENHANCEMENT
THROUGH TRAINING AND ACTION

Sanjay Gupta
Managing Trustee

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TEL: 2566403, 2702657 FAX: 91-731-2564580
Email: rmittal99@hotmail.com



Rakesh Mittal
Partner
M. No. 76785

B. MITTAL & COMPANY
CHARTERED ACCOUNTANTS

CHILDHOOD ENHANCEMENT THROUGH TRAINING AND ACTION
40/22, MANOHAR KUNJ, GAUTAM NAGAR, NEW DELHI-49

CONSOLIDATED BALANCE SHEET as on 31.03.2018

<u>LIABILITIES</u>	<u>AMOUNT</u>	<u>ASSETS</u>	<u>AMOUNT</u>
<u>CAPITAL FUND</u>		<u>FIXED ASSETS</u>	
As per last Account	1014982.47	As per last account	1145566.47
Add: Transferred		Add: Purchased during	
during the year	452080.00	the year	
	1467062.47	Local Account	324670.00
Less: Depreciation on		FC account	127410.00
CHETNA Childline			1597646.47
Assets	27935.00	Less: Depreciation on	
	1439127.47	CHETNA Childline	
Less: Assets written off		Assets	27935.00
As per Board of Trustees			1569711.47
Resolution No.BOD/2017		Less: Assets written off	
dated 26-12-2017	322094.00	As per Board of Trustees	
	1117033.47	Resolution No.BOD/2017	
		dated 26-12-2017	322094.00
<u>ACCUMULATED FUND</u>			1247617.47
As per last accounts	6176270.68	<u>CLOSING BALANCE</u>	
Add: Excess of income		FCRA Account	6081865.73
over expenditure transferred		Local Account	1951563.86
during the year	1770249.91		8033429.59
	7946520.59		
<u>AMOUNT PAYABLE</u>			
F.C. Account(TDS) *	147706.00		
Local Account (TDS)	69787.00		
Total Rs.	9281047.06	Total Rs.	9281047.06

Place: New Delhi
Dated: 18-05-2018

For CHILDHOOD ENHANCEMENT
THROUGH TRAINING AND ACTION

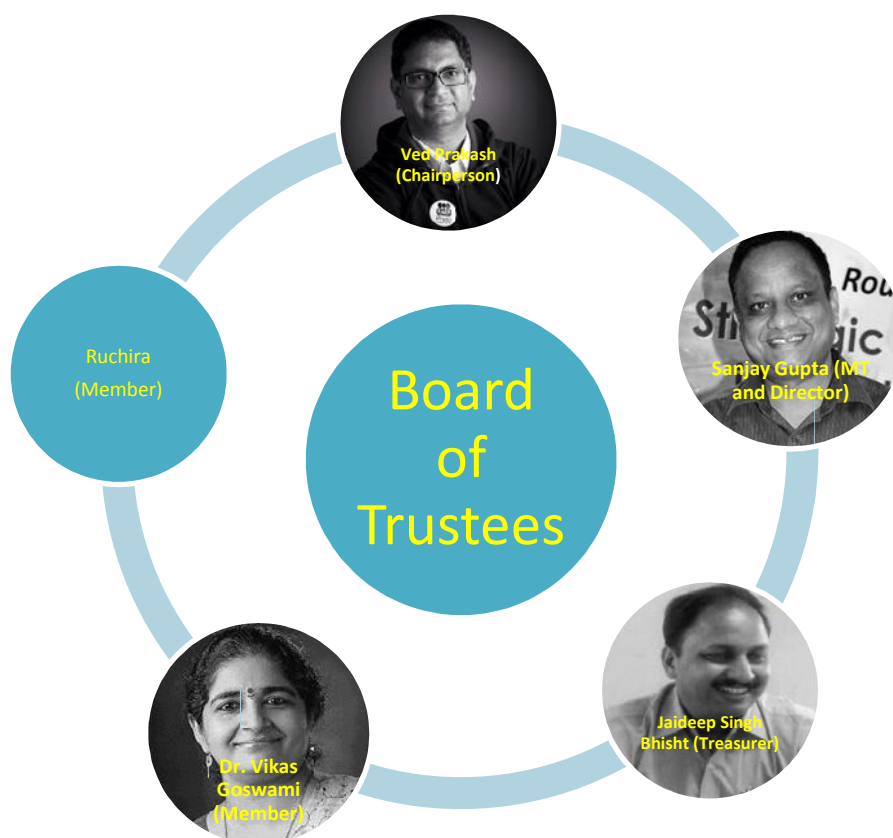
Sanjay Gupta
Sanjay Gupta
Managing Trustee



For B. Mittal & Company
Chartered Accountants

Rajesh Mittal
(Rajesh Mittal)
M. A.

Board of Directors



Peers and Partners

CHETNA believes in networking and collaboration. It works closely with many partners, active and operating at international, national and local levels.

Consortium for Street Children
Geneva Global
Plan International (India Chapter)
I-Partner
I-Partner (Kajal Ltd.)
I-Partner (One Footstep)
I-Partner (Pakhar Singh Foundation)
Toybox Charity (UK)
Childline India Foundation
Devicebook Online Services
Abhinav Outsourcing

Charities Aid Foundation (CAF)
Meljol
HCL Foundation
One World Foundation
Ecpat International
New Zealand High Commission
Gurmit Gill
PIPAVAV Railway Corporations Ltd.
Erach and Roshan Sadri Foundation (ERSF)
Airborne Services Ltd.
General Donation from Individual Donors



Thank You
CHETNA



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