



ANNUAL REPORT 2018-2019

~Building a child friendly society~

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Disclaimer: Consent have been taken before using the children's photographs in the report. The names of children written in the report have been changed to ensure child safeguarding.

FROM THE DIRECTOR'S DESK



This year was remarkable in many senses as we have been able to serve much more children than before and had the opportunity to build new promising partnerships and association with corporate. The year has been very fruitful for the organisation in many ways at several levels. For instance, allocation of another CHILDLINE at Mathura clearly shows our strong work and faith of the system in CHETNA's wisdom. Besides, continuing the zeal of venturing into newer areas to facilitate the process of development, this year CHETNA has started another project, 'Sports for United Resilience (SURE)'. The project focuses on the concept 'sports for development' and aims at using sports for creating newer avenues for our children to prosper in. Team CHETNA has been successful in timely delivery of all commitments made and has given its best even during odd weathers and difficult work situations. This year, we have been able to serve over 20,000 children across intervention areas. Amongst these, we were able to serve over 3000 children through our Contact Point Model, handle over 800 cases through our CHILDLINE allocations in the areas of restoration (222 cases), protection from child abuse (200 cases) and so on. This year has been a great learning especially on the 'mainstreaming' aspect of street children as we witnessed that of thousands of children were admitted to school and not only did they retain in the schools, many of them bagged positions in their respective classes, making it into the headlines of some of India's top newspapers like Times of India and such. Our consistent approach to give best opportunities to street connected children has been acknowledged by ministries, commissions and other key stakeholders. I feel proud witnessing that our work has been covered by national and international media.

CHETNA is blessed with the presence of its trustees who are well known in their respective fields and has always been the backbone of the organisation even in the day to day functioning. Our donors – both Indian and from abroad have been instrumental not only in helping our children but also in building capacity of CHETNA in various aspects like safeguarding, child protection, team building and such. Besides, we also have been able to attract attention of over 140 volunteers and some individual donors too, throughout the year. CHETNA is now also equipped with online donation facility through its website which we hope will help the organisation's impact grow.

The learning of the year will definitely be taken to the next level in coming financial year and board will remain committed to upscale our reach to other vulnerable districts of north India where there is need to work/serve vulnerable children. I would like to thank my board members, our donors, our supporters and the entire team for associating with CHETNA and having trust in the organisation and its work. At the end, I would like to extend my hearty gratitude and blessings to all the children that have connected with us. I hope we can connect with more and more children.



INTRODUCTION

Childhood Enhancement through Training and Action (CHETNA), founded under Public Charitable Trust Registration Act, envisions achieving a child-caring society that respects their rights. Since its establishment in 2002, CHETNA has been engaged in rehabilitation and empowerment of Street and Working Children in Delhi and neighboring states, making efforts towards breaking the vicious cycle of their poverty and ensuring easy access to the basic rights of protection, education, healthcare, participation and opportunities for a livelihood.

We have successfully been able to design and implement innovative models, like, Contact Point-based Alternative Education, Peer to Peer Harm Reduction for substance using children, Street Children Federation, Badthe Kadam, Street to School, etc. with proven outcomes. We work for all kinds of street children, regardless of gender, origin or religion, inspired by an underlying ethic of compassion for their vulnerability and extreme marginalization.

Considering the nature of their vulnerability and challenges of working with them, we build deep partnerships with nonprofits, businesses, governments and local administrations, based on a shared vision of prosperity for street and working children. Working with our partners—ranging from socially responsible corporations, NGOs, governments—we are committed to ensure street children their long due rights and improve their quality of life. We attempt to bring change by pioneering innovative models and committed partnership. In developing innovative models and programmes, we actively involve children, and by doing so, we have been quite successful in harnessing their ingenuous creativity and skills. Participation of children has been of central significance in our entire activities: we involve them both in designing models/ programmes as well as their implementation on ground.

All these have led CHETNA to evolve as a truly child-centred organization. We work with street children in all their forms: street-connected children, working children, out-of-school children, begging children, children working in factories, children connected with railway stations, children in difficult circumstances, children using substances, runaway children, etc. Our approach covers their needs from education, health and livelihood to rescuing and repatriation. Time to time CHETNA also provide consultancy to various government ministries and child rights commissions. In our work, children are protagonists and staffs mere the catalysts for change.

VISION

To achieve a child- caring society and system

MISSION

To provide childhood empowerment through training and action, with a special focus on street and working children and especially girls, to ensure their rights.

OUR VALUES

Commitment

Participation

Developing Everyone

Innovation

Transparency

CHETNA BY THE NUMBERS

19,626

**children were benefited by CHETNA
through its various projects and
services throughout the year (2018-19)**

8,793

**street-connected
children were
benefited**

11,830

**children were
benefited through the
two CHILDLINE(s)
allocated to CHETNA**

2,023

**children were
benefited through the
Contact Point model**

1,36,528

**cooked meals (and dry nutrition
packets) were distributed among
children to support their nutrition
needs**

ACHIEVEMENTS

WHERE WE SHINE!

CHETNA WAS CHOSEN

CHETNA was elected as the Vice Chair for National Action Coordination Group (a civil society coalition).

BRAND NEW!

- CHETNA got another CHILDLINE allocated at Mathura.
- CHETNA launched a new project Sports for United Resilience (SURE)

MAJOR INVITES

- Director, CHETNA NGO in November, was invited to London by the Consortium for Street Children to share about the organisation's work
- Received an invitation from a UK Parliamentarian Group to share about the organisation's work.

OVER 5 FILMS

were released this year! CHETNA appeared in an FM show with Radio City!

MEDIA COVERAGE

CHETNA's work was covered in news 109 times throughout the year in various newspapers including Hindustan Times, Times of India, BBC and several others.

TRAININGS

Several project including Project Uday, Combating human trafficking from Uttar Pradesh, Street to School along with their partners conducted several training sessions for team members, stakeholders' and such.



STREET TO SCHOOL

CHETNA's long-term approach to breaking the cycle of Street and Working Children's (SWC) poverty includes the strategy of bringing them into the fold of school education. With a special focus on this, **Street to School (StS)**, a project supported by Toybox, aims to achieve high retention rate of SWC in government schools. This is supposed to provide them with opportunities to unlock their potential.

NORTH EAST DELHI

4648

Total beneficiaries
(1516 direct & 3132 indirect beneficiaries)

46

Stakeholders reached
through Stakeholders' Consultation

28

Children participated in a
leadership-building
Residential Workshop

13

Life-skill workshops
conducted throughout
the financial year

Apart from that, Parents Teachers Meetings (PTMs) were conducted to understand the issues faced by parents in their child's education. Besides, teachers were also given regular and proper trainings (through 4 educator trainings) so they can focus on issues of child rights better, in the light of Protection of Children from Sexual Offences (POCSO) Act and Right to Education (RTE) Act and such. These trainings also focused on refining their attitude and skills of working with street and working children. To sensitize school officials and education departments about this group of children meetings with these departments are also been conducted.

All these efforts have shown their impact evidently. Compared to initial days of the project, by the end of this year, cooperation of parents improved – they started coming for quarterly PTMs at education clubs in good number. Besides, relationship with community people has also improved. All of this had to have an impact on the children too, and it did. 4 children bagged top positions (1st and 2nd) in their respective classes for which the school and CHETNA team felicitated them and encouraged rest of the children too. Times of India (newspaper) covered this story.



Children studying in Education Club at Petrol Pump Shastri Park



Self Defense Classes with West Delhi beneficiaries of Street to School

WEST DELHI

506

Total beneficiaries (232 female & 247 male) enrolled in 16 government schools

96% retained in school and 19 got top positions in their class in the annual examinations.

6250

Children benefited from 24 Life-Skill Workshops

428

Children and 3320 indirect beneficiaries were reached through 12 awareness rallies

Topics like Child Rights, Right to Education Act and importance of education were covered.

48

Parent Teacher Meetings reached 380 parents

Street to School (West Delhi), runs under the 12 different education clubs in West Delhi. This year, apart from the above mentioned, School Visits and Home Visits with a total participation of 2356 and 506 children respectively were organised. Also, 16 educators' training sessions with a total of 180 teachers and 12 training sessions with a total of 351 parents were conducted on Child Rights and POCSO. Apart from education, children also learn other important skills like yoga, self defense, Safe and Unsafe Touch, Health and Hygiene and such. Overall, significant gains were made in achieving greater protection for the Street and Working Children. Simultaneously, the 'Street to School' model is also getting recognized at higher level.

A few years ago, Disha couldn't even eat without aid. She suffered a third degree burn by hot water. However with medication, Disha started to regain health. Although fully recovered, she felt embarrassed by the scars. Scared of bullying, she didn't want to attend school. Later, she moved to Delhi because of her father's job where she worked as a housemaid. On probing further, she said her father didn't get her any identity proof for her admissions. CHETNA's team contacted Disha's parents and discussed importance of education. The team helped Disha secure admission in a school and cover up for her lost studies. Today, her parents feel proud seeing her go to school every day. According to her teachers, Disha outshines others. With constant support from teachers from her education club, Disha transformed. When asked about her ambition in life, Nisha says, "I will be a police officer one day. I want to arrest all the bad people and make this world a better place."

"I taught my mom how to write her name" ~Disha, 14 year old beneficiary.

MY COMMUNITY

My Community (now called, Uday) is a project supported by HCL Foundation – the CSR arm of HCL Technologies. The project run under the support of HCL and implemented by Childhood Enhancement through Training and Action (CHETNA) in NOIDA and Lucknow, is a Contact-Point model based project aimed at facilitating education and holistic development for children (7-17 years old). The project is spread out in the two locations through Contact Points and Education Resource Centre. The project uses formal and non formal means of education and development to work towards its aim.

NOIDA

1082

Total beneficiaries throughout the financial year

482

Children were benefited from 64 Life-Skill Workshops

On topics like Say No to Tobacco, health, hygiene, rakhi making, children's day and such.

82399

Cooked meals (and dry nutrition) were served throughout the year

674

Parents were reached out to through Parent Teacher Meetings

The project is the perfect definition of study and play. Apart from the celebrating the major festivals, the team has successfully organised and conducted activities and held events that enhance the capacity and competency of the children connected with the project by facilitating creative stimulation. Events like residential workshop, health camp, summer camp, support group meetings, exposure visits, police station visits, observing days like independence day, republic day etc have been conducted. The team understands that development of children is also dependent on the stakeholders involved, thus, it has reached out to various stakeholders through concepts like Stakeholders' Consultation and Police Training. The project has been a success and looks forward to greater heights next year!

Molly from Sector 45 NOIDA is shining bright as she bags first position in her class. Molly, an 8 year old, is a direct beneficiary with the CHETNA-HCL My Community, currently connected with us at the Sector 45 NOIDA Contact Point. She belongs to a family, formerly residing in Aligarh, migrated to NOIDA to seek employment. Her father works as a driver and her mother works as house-help in households. Despite all these conditions, Molly has performed very well in her academics and co-curricular activities. Keen to be engaged in poetry recital, dance and several other activities, Molly aims to become a teacher when she grows up.



Children studying at Contact Point



Parent Teacher Meeting



Christmas Celebration at ERC



Celebration of Raksha Bandhan with SHO of Aliganj Thana

LUCKNOW

This year, the team in Lucknow, just like the team in NOIDA conducted several activities apart from mainstream education for and with children. Activities like life skill workshops, residential workshop, support group meetings, exposure visits etc have been carried out throughout the year. Celebrating festivals has always been in the fabric of the project, aiming at keeping unity in diversity the motto against any discrimination. Following an approach of collaboration and convergence, the team has worked with other partner NGOs to multiply its power and reach. Along with its partners, the team has organised successful events like health camps in the target locations, during the year. Understanding the need to continuously developing oneself, the team collectively organised several educators' training sessions too wherein through resource persons, the senior team created a space for the on-ground team to update their information and enhance their knowledge in order to be able to work better and serve the children in a better way. The work of the team has been covered in news several times showcasing the widespread impact of it's work.

479

Total beneficiaries throughout the financial year

41553

Cooked meals (and dry nutrition) were served throughout the year

434

Parents reached through Parent Teacher Meetings and similar training sessions

558

Children benefited through 23 Life-Skill Workshops

Rupa in her family, has 5 people and lives in a Jhopadpatti in Vinayakpuram, Vikas Nagar. Due to a financially weak family and lack of resources, the parents are unable to enroll her in a school. Since Rupa has joined Education Resource Center (ERC), things have started to turn better for her. Since she stepped first in the ERC, she has been a regular student here. Rupa told the team that her mother is very happy because she has joined the center through which she also got admission in the Government School of Shankarpurwa in class 2nd. She regularly goes to school and is a fast learner. She can now write words by connecting them and also knows essential basics of linguistic grammar. She also attended the Haryana Residential Workshop where she learnt a plethora of new things including CHILDLINE number and life-skills. She aspires to become a doctor someday and her eyes show the passion that reassures us she will reach great heights!

OPEN BASIC EDUCATION

It is commonly observed that SWC, being entrapped in child labour, are lack a chance at education. The parents, unless sensitized, see it as an impediment to the earning derived from children. Also, since pulling them out from work abruptly could not be a practicable strategy, efforts are made to link them with the education system wherein they could continue with education along with their work engagement. In **OBE** and NIOS, CHETNA saw an opportunity for these children. The project, initiated in June 2008 with help of Charity Aid Foundation and Microsoft India, aims to reach such children.

This year, the team created several platforms where children and stakeholders could come together and understand each other better. Some of these included PTMs (attended and led by SHO, Nizamuddin), Open House session on Childline (led by representative from Childline Mr. Kishan), certificate distribution ceremony (attended by SHO) and such. Occasions like Raksha Bandhan, Diwali, Eid, Dussehra, Holi, Christmas etc were celebrated to give children a flavor of festivities and unity. Activities like exposure visits to Police Stations, Modern Art Gallery, India Gate, Children' Park, Lotus Temple; interactive sessions with Rock Band members, visitors from Ladakh were organized. To develop the capacity of the team, training program was conducted to update the knowledge of the staff in the fields of teaching-learning material, interaction mechanisms, curriculum (worksheets) development for teaching and such. Overall, it has been a journey of experiences, achievements and learning.

119

Total beneficiaries (55 female and 64 male)

71

out of the 118 students who took the exam out of 184 (last year and this year combined) passed.

17

Children enrolled in class 10 (NIOS) and 6 passed.

38

Children benefited from 3 Life-skill Workshops

Shaquib is a 19 year old boy who lives near Chanwar, Delhi and has 7 siblings who's father abandoned the family and mother couldn't sustain alone. Seeing his family condition, Shaquib started working in a factory. Before, they lived in Khazuri, he used to go to school and studied till class 3rd but later on they all moved to earn a living so he had to abandon his studies. In Delhi, he joined a government school near nizamuddin station, but the school was an ugly experience. Forced to consume toxic and addictive substances, he turned into an addict. Through a better peer influence, in 2015, he joined CHETNA. With counseling by the team, he got better. Gradually, as his interest towards studies turned passionate, he got enrolled in OBE from class 5th and now, is a very bright student and is studying in class 8. He says he wants to open an NGO just like CHETNA someday and help orphan children.



OBE certificate distribution



OBE final exam

COMBATING HUMAN TRAFFICKING FROM UTTAR PRADESH

In November 2015, CHETNA joined hands with Geneva Global & Freedom Fund for an innovative initiative of combating human trafficking in Uttar Pradesh. The strategy adopted is networking with other stakeholders and advocacy with government machinery at the state level. Mass awareness on the issue of modern day slavery has been done under the banner of **Human Liberty Network**, which is a group of NGOs in U.P. and Bihar working for the welfare of trafficking survivals and to minimize the prevalence of trafficking.

This year, the efforts given by CHETNA as a state advocacy partner with Human Liberty Network (HLN) and CHETNA have been recognized by Anti Human Trafficking Unit (AHTU) (of UP Government). Partner NGOs of HLN have also been invited by AHTU to participate as well as facilitate meetings held at AHTU. Apart from this, another star in the project's badge is that as a result of CHETNA's advocacy, two villages which fall under the geographies of HLN have been declared child-labour free in the hotspot area of Allahabad by labour department of Uttar Pradesh. Seeing this, in the state level advocacy of CHETNA, Labour department has organized meeting of vigilance committee in 3 districts (Azamgarh, Sonbhadra and Chandauli) and HLN partner played a key role in these meetings. For its constant engagement in the field of advocacy, Human Liberty Network (HLN) received an appreciation letter from State Resource cell, Labour department, Uttar Pradesh. The team also organized and facilitated signature & postcard campaigns at **22 locations of 7 districts in UP** North India Hot Spot, in which more than **9000 people** participated and it was covered by 34 print media, 8 news channels and 5 web portals, and brought forward information about the TOP bill at mass level. Another breakthrough made was that the team representatives met with 15 political leaders of 7 political parties and approached them with a request to give space issues of modern slavery in their election manifesto consequently, one political party has included this issue in its election manifesto. Besides, due to the team's constant efforts like these, more than **8000 people** of Uttar Pradesh & Bihar have come to know about human trafficking. The team also reached out to stakeholders, in which process, educated more than **230 police officers** about combating human trafficking and trained 48 members of District level vigilance committee constituted under the Bonded Labour System (Abolition) Act 1976.



HLN representative performing data collection for ICPS study.



Nodal officer of State Resource Cell, Labour Department is interfacing with HLN partners.



Police training of Allahabad conducted by HLN team.



Police officer taking oath to combat human trafficking during police training at Varanasi

YUVA

CHETNA started “YUVA, The Employability Development Centre for Street Youth,” an ‘i-partner’ supported project, in May 2017. The initiative aimed at opening avenues for decent jobs for the street youth (16 to 25 year old) residing in the marginalized communities of Sarai Kale Khan (Delhi) because with no accessibility to decent jobs and severe lack of opportunity for skill development, these young people are often found to be involved in health-hazardous work in a vulnerable environment – social as well as physical.

This year, the project had a total of **714 beneficiaries**. One of the major milestones reached is that the scope of the project's impact has been expanded by reaching out to newer communities including Yammuna Khaddar, Gyaspura, Gyaspura Colony, Pragiti Maidan and Taimoor Nagar. The project, through these new communities, has connected **25 new youth beneficiaries** to the centre and has maintained a regular attendance of **38 beneficiaries** at the centre. For their learning and development, new staff for computer and English training has been appointed. Performance of the beneficiaries in written and comprehensive work has improved as compared to before. The centre has been designed and decorated with material based on their education curriculum to help them retain the information imparted to them. Apart from the team and the staff, volunteers have been actively engaged in the work at the centre, resulting in a multiplied effect in the impact. This has encouraged the youth and we have witnessed them coming out of their hesitation and showcasing their talents more freely. 2 youths have conducted the course in GMR as Facility Care and Management. 15 youths are working in different scenarios. The overall capacity and competencies of the team has increased manifold, and evidence to that stands the **award the project received from GMR**.

Rahul: 25 years old, Rahul, migrant from Tripura started off in Palwal stranded without family as his parents died in a train accident, back in his hometown. He had moved to the city after being hit by demonetization – unable to cope with it. Here, living on rent with a friend, he started working in a cyber café where he developed his passion for computers. A peer brought him to Nizamuddin station with a dream of livelihood and engaged him in marriage-related work where he used to work for 12-20 hours but hardly get paid well for it. The CHETNA (Yuva) team met him during outreach in Sarai Kale Khan where they realized he has well developed linguistic and computer skills. Identifying his potential, the team motivated him towards the centre activities Helping him obtaining identification documents such as AADHAR and skilling him in his passions, the team has now gotten him placed at Batra Novelties as a computer assistant. At this job, he is not only earning a good amount of 10,000 per month but also following his passion for computers. This whole experience has nurtured his personality into a more mature and responsible man following his passions. While the lack of educational qualification might hold him back a little from his dream of pursuing astronomic science and physics to become a scientist, but the team feels glad that he can at least live a better life. Who knows, he might even create history in astronomy.



Beneficiaries visiting National Small Industries Corporation Incubator

SAPNO KA ANGAN

Sapno ka Aangan is a 'Day-care Well-being Centre for Street and Working Children' in Sarai Kale Khan. The centre is run by CHETNA with the support of "i-Partner (India)." The catchment area of the centre is the areas of Sarai Kale Khan Community, Rain Basera and the children who live under Kale Khan Flyover and Khatta. The centre is open for all the non-school going children falling in the age group of 7 to 12 years.

194

Total beneficiaries throughout the year

78

Children appeared in exams, 4 bagged positions!

55

Children were mainstreamed into formal education system including schools and OBE

132

Children accessed their right to Identity through AADHRA card

12 year old, Meena is a bright mind who comes from Bihar. Eager to go to school, Meena came across a friend of hers who introduced her to Sapno ka Aangan and CHETNA. On realizing this, the team from CHETNA approached her and brought her to Sapno ka Aangan.

"Kya school aisa hota hai?"

The above is a statement made by Meena as she entered the centre. The team was overwhelmed to hear this response from her. Meena has always dreamed to go to a school and study, so much so that entering the center made her extremely emotional and happy. Formally working as domestic help, Meena, when met the team expressed her eager desire to join a school. However since her parents were resistant to this idea, she couldn't. The team did not give up. It met with her parents and educated them about Open Basic Education (OBE). Once the representatives clarified the difference between school education and OBE, parents seemed partly convinced. With persuasion and perseverance, the team turned the hesitant couple into confident parents. Meena was then enrolled in class 3 under OBE.

"Mai bhut khush hu ke mera school me admission ho gya mera sapna pura ho gya"

Statements like these are our real achievements. We are glad we have the power to turn dreams into reality. The story of Meena and her happiness is a feather in our cap called CHETNA.



Children learning by doing at Sapno ka Aangan

HAMARI KHUSHIYAN

Hamari Khushiyan is a unique project based on the concept of peer to peer harm reduction. The center, Hamari Khushyan deals with young youth who are struggling with an issue of drug abuse through a unique approach of a combination of study, art, yoga, music and dance. The project has proven to bring real attitude and perception change in these children helping dance away their addictions over time. After 10 years of path-breaking work, the project has wound up this year. CHETNA congratulates the project on reaching the heights that it has over the decade.

This year, the project has reached out to more than 150 regular children at the center over the year. The real achievement of this project lies in the change that it causes in these children. The approach of this project is a unique mix of study and play. The project aimed at boys between the ages of 6 to 17 years who are addicted to substance abuse. The project used the methods of dance, yoga, art, craft and such to engage the minds and bodies of these children to pull them out of the clutches of substance abuse and its impact. Most of these children had fallen into this addiction through peer influence so the project uses a peer to peer harm reduction approach through this method. The approach enabled these children to lift each other up and reverse the effect of bad peer influence that pushed them into the problem in the first place. Apart from that, children were promoted to pursue education – formal and informal so that they can not only live a healthy life today but also shape a healthy tomorrow for themselves. The team organised events on several festivals and occasions like Holi, Diwali, Christmas, Lohri, New Year, Republic Day and such to add a flavor of celebration to the children's lives. The team also organised other activities and promoted and encouraged active participation, such as Delhi Darshan, Wall painting at Vasant Kunj Police Station, visits to different locations, colleges, schools and other NGOs etc. Apart from these activities like health camps, training sessions, workshops, exposure visits and such were also regularly organised. Children prepared dance performances and performed at various stages of colleges, schools and NGOs on annual functions and other such events. The children even presented a dance performance on the Foundation Day of CHETNA held at Zorba the Buddha during the General Body Meeting of the organization. It is a pleasure to see how something like music, art and dance has changed their lives completely. These children have gradually become cleaner of their addictions and have aspirations to grow better and create successful lives for themselves.

Rakesh is a 16 year old who lives with his family in Sarai Kale Khan. His father and grandmother work as gardeners while his mother packs lenses for a company. He has two siblings too. His relationship with his family is a little disturbed because of his substance addiction issues and negligent behavior. Branching from the same issue, even his father beats him often. He is a school dropout who also earns small money for buying minor drugs and beedis through small odd jobs. Connecting with CHETNA, the team has tried to encourage him to save his money for his future rather than spending on abuse. He does feel guilty but is unable to get rid of the habit. The team has worked on him and can see evident attitude change in him. Rakesh is otherwise a very regular student at the center. He aspires to study and work and build a life for himself.



Group dance performance by children



Meditation session with children

EMPOWERING STREET AND VULNERABLE CHILDREN THROUGH EDUCATION IN GURGAON

With a total of **462 beneficiaries (193 direct, 269 indirect and 293 males, 169 females)**, the project has touched many lives with an aim to nourish them and help them prosper. Children are the building blocks of our society and CHETNA through this project in Gurgaon is building a better society by empowering its biggest asset – the young minds. With a combination of several activities and initiatives like, festivities, events, cultural experiences, life skill workshops (**benefited 120 children through 2 workshops**), exposure visits, interfaces between the children and the police, the team of the project has offered their best endeavor in making world a better place for these children. On the other hand, things like celebrating the 16th foundation day of Badhte Kadam emit the light of empowerment that brings these children to stand together and tall for themselves and their families. The team also reached **30 stakeholders** through a Consultation

462

Total beneficiaries (193 direct and 269 indirect) throughout the year

120

Children were benefited through 2 Life Skill Workshops

30

stakeholders were reached out through the project throughout the year



Contact Point running at Jalvayu Tower



Stakeholders' interface

13 years old, Abdul migrated from Riganj, West Bengal to the city along with his family in 2001 because of the financial difficulties which they were facing. Here, living under a tin shade with his family, he started working in a marriage hall in the evening to help his family. The journey of his life hasn't been easy till now as his father was a gambler and alcoholic because to whom his mother had to leave the house along with his siblings and move to Ganga colony. One day while returning from work Abdul's mother met with an accident. During this dark period Abdul and his siblings had to handle the financial burden on their young shoulders by working in the nearby houses for odd jobs. A team member from CHETNA met him when he was working with his uncle. The team member motivated him towards centre activities helping him identifying his skills, the team got him admitted in 6th standard in Government Boy's Senior Secondary School. The team also motivated him to join CHETNA's centre; soon he started coming to the centre in the morning and in the evening he worked in marriage hall to reduce the financial burden of his family. Juggling between work and struggles of life, Abdul turned out to be a star, he stood 3rd in 6th grade and is doing very well in his studies; Dreaming of a better tomorrow, he wants to work in a bank and help his family.

BLUE UMBRELLA

Blue Umbrella was a Contact Point model based project successfully run in 10 locations of Delhi. The project was culminated in May 2018 and wrapped up after a year of success. The objective of the project was to reach out to vulnerable and underprivileged street connected children living & working on the streets and with a variety of activities, help them develop in their lives, especially providing them with safety. The project worked towards various goals such as ensuring safety for children, preventing & eliminating abuse and/or violence, eliminate stigma, stop discrimination against children, ensure basic needs for the children, facilitate learning, reintegrating them with their families and such.



Blue Umbrella team member interacting with children



Health camp organized by District Child Protection Unit at IIT flyover

862

Total beneficiaries by the project end in May 2018

402

Beneficiaries through Life-Skill Workshops throughout the project

225

Children benefited through protection exposure visits throughout the project

45

Children attended the leadership building Residential Workshop

5

Police stations' walls were painted by children depicting child rights

172

Children celebrated the International Day for Street Children

CHILDLINE

CHILDLINE, started in 1998, India's first 24-hour helpline service supported by the Ministry of Women & Child Development. The service is for children in need of aid and assistance and is provided through a toll-free 24-hour emergency phone service (1098). Apart from responding to emergency needs, it also helps in linking children in difficult circumstances with various services meant for their long-term care and rehabilitation. This one-point contact is meant to facilitate instant access to support, guidance, and active intervention.

CHETNA implements this service in Agra with two centers – City Childline (Agra) and Railway Childline (Agra).

CHILDLINE RAILWAY (AGRA)

This year, CHETNA through the Railway childline had a total of **205 beneficiaries**. Several activities were conducted to create awareness such as an orientation program with, auto drivers, taxi drivers, T.T staff, Vendors, GRP, PRF, School childrens. Cleaners, Railway hospital staff, Train Drivers etc on child rights and railway Childline Agra. Other activities included outreach drives and awareness drives at different locations including localities and railways stations etc to create awareness about child issues, child rights, and child help-line number and so on. The team has also reached out to authorities and received immense support from them. The team receives an electricity allowance from the railways department for their work. The team also has had the opportunity and platform to meet with the S.P. Railways to request for a help desk at the Agra Cantt. railway station. From the experience the team has had with the authority, it expects a positive response from them.

“Childline is such a good service for children. Childline (Agra) always takes immediately action regarding children’s needs and for children who need urgent help. I am very satisfied with their work and I will always offer my full support to Railway Childline Agra.” Station Master, Agra Cantt, Mr. Mukesh Kumar Kulsreshth.

A case was reported at the Child Line Number about a boy named Sushil who lives in a village near Jaunpur. The caller informed that the young boy is in a train reaching Agra. The Child Line members contacted Sushil and inquired about the matter to which he told the members how he left for Bhopal with his brother, Hari, looking for job opportunities and how his brother left him at the Delhi Railway Station and never came back. According to Sushil, he had no other choice but to board the train to Agra. Sushil was then sent to the Zila Hospital for a medical checkup. A word was spread about a missing child across the city. His uncle called the officials and identified him and the case was presented before the Bal Kalyan Samitti where the officials asked his uncle to contact his parents. His parents arrived at the Child Helpdesk and told the officials how his son lied about his whereabouts. He went to his relatives’ place without informing anyone. When the truth came out, the officials went to his relatives’ place but didn’t find him. He then told everyone how he was upset with his parents and left the place. The case was closed thereafter.



CHILDLINE Railway team doing an awareness drive with school children at Agra



CHILDLINE City team doing an awareness drive at Agra

CHILDLINE CITY (AGRA)

On the other hand, through Childline (City), CHETNA reached out to 9939 beneficiaries. The team handled **668 children cases** from various different categories of issues like that shelter, restoration, medical help and child abuse. The team conducted outreach in many areas and created awareness amongst people of the community and children about child rights and child abuse issues. The team also educated people and children about the child help-line number 1098.

Besides, the team organised and attended several meetings to work towards its objectives. The team held a stakeholders' meeting and discussed on child issues and rights. Other relevant and important meetings attended by the team includes SJPU meeting, ICPC meeting, NCPCR meeting and so on. Other activities that were held this year include celebration of suraksha bandhan (with SSP and ADG), organizing a mela activity, organizing workshops on child issues, organizing awareness drives for police officers, organizing self defense programmes for girls, organizing discussion with significant authorities to make the society safer for children and so on. A milestone reached this year was that regardless that the Childline doesn't have a shelter home of its own, it now provides for shelter for rescued children at Asha Jyoti Kendra. The team plans to take these efforts forward, expand its scope and multiply their impact in future.

A case of child marriage was reported by the AHTU at the Teela Joshiyan Moti Katra Police Station in Agra. When inquired by the Child Line members, the case was confirmed. When the 16 year old girl, Rama, was contacted she said that she liked Ricky and wanted to marry him. But because her parents' disapproval, she took the matter in her own hands and ran away. No identity proof was found that could confirm her age and a decision was made by the Child Line and ATHU members to send her to the Asha Jyoti Kendra Ashram. She was later send to the Bal Kalyan Smiti and the CMO Office for further inquiry regarding her age. An X-ray was conducted by the doctors of the Zila Hospital to confirm her age. From the report, it was clear that Rama's age is approximately 17 years. The organization contacted her family and asked her parents to bring her documents. Rama was thankful to the Child Line members to guide her and bring her to the right path. She realized what mistake she was going to make and apologized to her parents. Child Marriage would've ruined her life and she felt relieved knowing that she was saved.

BALAKNAMA

The Balaknama is a newspaper run by a group of Street and Working Children. The first edition of The Balaknama was published in the year 2003 in Hindi. Today it is published bi-monthly in both Hindi and English languages and has drawn attention of a large number of people in India and even abroad for being one of its kind. Supported by an England-based organization Erach and Roshan Sadri Foundation (ERSF), Mr. Gurmit Gill and CHETNA, Balaknama had 12 issues this year, reaching out to 105,000 people through print and 5000 people through digital copies. For achieving this reach for the newspaper, the team visited locations including Lajpat nagar market, Sarojni Nagar Market, VIP trains, Police stations, participated in various activities and events organised by CHETNA and other NGOs and distribute our copies amongst people available.

This year, amongst other activities, support group meetings, core-committee meetings, sub-editorial meetings, editorial meetings, monthly meetings, leadership trainings and such were organized and conducted. The team was invited to 10 prestigious platforms to present the journey of Balaknama. The Balaknama editor was even called to the Ted Talk held in Himachal Pradesh. Balaknama's story has its glory in the empowerment of children. More than 50 street-connected children came forward and became reporters for Balaknama. Around 100 such children were rewarded for contributing articles in the paper. The sound of its success has echoed through several news houses several times this year. The team hosts an annual event 'Street Talk' – the third segment of the same was organised this year at India Islamic Cultural Centre on the occasion of International Day for Street Children.



A child reading the children lead Balaknama



Core Committee Meeting with Balaknama



Children posing with Balaknama

ANNUAL GENERAL BODY MEETING

The Annual General Body Meeting was organised on 8th March 2019 (Foundation Day, CHETNA) at Zorba the Buddha, 7, Tropical Drive, Ghitorni, New Delhi, Delhi 110030. Invitations to 800 people who have been closely associated with Childhood Enhancement through Training and Action (CHETNA), were sent through WhatsApp, email and personal contacts. The invitees included volunteers, ex-team members, representatives from the government, corporate(s), non-governmental organisation and such. 90 people confirmed and attended the meeting - which we believe is an appreciable number. Amongst the esteemed invitees, a panel of experts was formed which came together, analysed and gave their valuable feedback on CHETNA's work for the session. The financial statements and the Annual Report for the session were loudly read out by Mr. Jaideep Bisht, Trustee - this how CHETNA upholds its value of *transparency*. Opportunities and platform for healthy interaction was created where the gathering discussed CHETNA's work and concluded the meeting by with a hearty applause. A cultural show was put up by CHETNA's to celebrate the organisation's Foundation Day.



STATEMENT OF FINANCIAL POSITION

CHARTERED ACCOUNTANTS

AUDIT REPORT

To,
The Board of Trustees,
Childhood Enhancement through Training and Action
40/22, Manohar Kunj, Ground Floor, Gautam Nagar, New Delhi -110049

We have audited the annexed Consolidated Balance Sheet and the Income and Expenditure account of CHILDHOOD ENHANCEMENT through TRAINING and ACTION [A Public Charitable Trust] ; as on 31st March 2019 and report that:

1. We have obtained all the information and explanations, which to the best of our knowledge and belief were necessary for the purpose of our audit
2. In our opinion, proper books of accounts as required by law have been kept by the Trust, so far as appears from our examination of those books.
3. The Consolidated Balance Sheet and Income & Expenditure Accounts referred to in the report are in agreement with the books of accounts.
4. In our opinion and to the best of our information and according to the explanations given to us, subject to the notes forming Part of the accounts attached herewith, the said accounts give a true & fair view:
(a) In the case of Consolidated Balance sheet, of the state of affairs of the trust as at 31st March 2019
(b) In so far as it relates to the Income & Expenditure Account, of the Income and Expenditure of the trust, for the year ended on that date.

Place: New Delhi
Dated: 28-05-2019



For E. Mittal & Company
Chartered Accountants

A handwritten signature in blue ink, appearing to read 'Rajesh Mittal'.

Rajesh Mittal
Partner
M. No. 71175

B. MITTAL & COMPANY
CHARTERED ACCOUNTANTS

CHILDHOOD ENHANCEMENT THROUGH TRAINING AND ACTION
4822, MANOHAR KUNJ, GAUTAM NAGAR, NEW DELHI-49

CONSOLIDATED RECEIPTS & PAYMENTS ACCOUNT FOR THE YEAR ENDED 31st MARCH 2019

<u>RECEIPTS</u>	<u>AMOUNT</u>	<u>PAYMENTS</u>	<u>AMOUNT</u>
<u>Opening Balance</u>		<u>TDS Payable</u>	
<u>LOCAL A/C</u>		Local Account	69787.00
Cash In Hand	841.00	FC Account	147706.00
Cash with IDBI Bank	1200681.40		217493.00
Cash with Central Bank	15313.40	<u>Local Contributions Payment</u>	
Fixed Deposit	734728.00	<u>during the year</u>	
<u>FCRA A/C</u>		Charities Aid Foundation	88040.00
Cash in hand	573.00	Childline India Foundation (Agra City)	638550.00
Cash with IDBI Bank	5081292.73	Childline India Foundation (Agra Railway)	484952.00
Fixed Deposit	1000000.00	Device Book Online Services Pvt.Ltd	926904.00
<u>Local Contribution Received</u>		General Donation	735172.00
<u>during the year</u>		Gurnit Gill	500305.00
Charities Aid Foundation	88040.00	HCL Foundation(Lucknow)	269755.00
Childline India Foundation (Agra City)	638550.00	HCL Foundation(Noida)	440831.00
Childline India Foundation (Mathura)	18458.00	Interest on TDS	7.00
Device Book Online Services Pvt.Ltd	851611.00	<u>HCL Foundation A/C</u>	
General Donation	1342809.12	HCL Foundation(Lucknow)	4079450.00
Gurnit Gill	500300.00	HCL Foundation(Noida)	8086324.00
HCL Foundation	710586.00	Interest on TDS	168.00
<u>HCL Foundation Local Contribution</u>		<u>Childline India Foundation A/C</u>	
HCL Foundation(Lucknow & Noida)	12763196.00	Childline India Foundation (Agra Railway)	641126.00
<u>Childline India Foundation Local</u>		Childline India Foundation (Agra City)	549360.00
Childline India Foundation (Agra Railway)	1099059.00	<u>Foreign Contributions Payment</u>	
Childline India Foundation (Agra City)	698246.00	<u>during the year</u>	
Interest from Bank Local(Savings)	21217.00	Consortium for Street Children	591057.00
Interest from Bank HCL Local(Savings)	61831.00	Erach and Reshan Sadri Foundation(ERSF)	263709.00
Interest from Bank Childline Local(Savings)	13522.00	Embassy of Ireland	287694.00
<u>Foreign Contribution Received</u>		Freedom Fund	1414925.00
<u>during the year</u>		General Donation	105652.00
Embassy of Ireland	361332.00	Geneva Global	2296217.00
Freedom Fund	2180400.00	I Partner India(Kasjoi Ltd.)	2416149.00
General Donation	255565.43	I Partner India(One Footstep)	1978009.00
Geneva Global	1423750.00	I Partner India(Pakhar Singh Foundation)	1691205.00
I Partner India (Kasjoi Ltd.)	2454220.00	Meljol	1444628.00
I Partner India (One Footstep)	1590700.00	New Zealand High Commission	131846.00
I Partner India (Pakhar Singh Foundation)	1239616.00	Toybox Charity (Emergency Relief Fire)	513175.00
Meljol	629776.00	Toybox Charity (Partner Learning Events)	507353.00
Toybox Charity (PLE & Emergency Relief)	1620530.00	Toybox Charity (West Delhi)	5753911.00
Toybox Charity (West Delhi)	5906645.00	Toybox Charity (North Delhi)	3610684.00
Toybox Charity (North Delhi)	3481462.00	Bank Charges	3500.00
		Interest on TDS	105.00



B. MITTAL & COMPANY

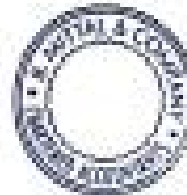
CHARTERED ACCOUNTANTS

Interest from Bank	276280.00	<u>Closing Balance</u>	
Interest on Fixed Deposit	9400.50	<u>LOCAL A/C</u>	
		Cash in hand	629.00
		Cash with IDBI Bank	1461165.52
		Cash with Central Bank	15313.46
		Fixed Deposit	734728.00
<u>TDS Payable</u>		<u>HCL Foundation A/C</u>	
Local Account	11637.00	Cash in hand	55.00
HCL Account	56252.00	Cash with IDBI Bank	
Childline Account	12975.00	In HCL Foundation A/C	715073.00
FC Account	<u>123560.00</u>	<u>Childline India Foundation A/C</u>	
	204424.00	Cash in hand	896.00
		Cash with IDBI Bank	296753.00
		<u>PCBA A/C</u>	
		Cash in hand	449.00
		Cash with IDBI Bank	4385139.66
TOTAL INR.	<u>48368655.64</u>	TOTAL INR.	<u>48368655.64</u>

Place: New Delhi
Date: 28-05-2019

For CHILDHOOD ENHANCEMENT
THROUGH TRAINING AND ACTION


Gauri Gupta
Managing Trustee



For B. Mittal & Company
Chartered Accountants



B. Mittal
Partner
M.No. 14781

B. MITTAL & COMPANY
 CHARTERED ACCOUNTANTS
 CHILDHOOD ENHANCEMENT THROUGH TRAINING AND ACTION
 40/21, MANOHAR KUNJ, GAUTAM NAGAR, NEW DELHI-49

CONSOLIDATED INCOME & EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31st MARCH 2019

<u>EXPENDITURE</u>	<u>AMOUNT</u>	<u>INCOME</u>	<u>AMOUNT</u>
<u>Expenses on the objects of the Trust</u>			
<u>LOCAL A/C</u>		<u>Local Contributions</u>	
Charities Aid Foundation	88040.00	Charities Aid Foundation	88040.00
Childline India Foundation (Agra City)	638550.00	Childline India Foundation (Mathura)(old)	18458.00
Childline India Foundation (Agra Railway)	484952.00	Childline India Foundation (Agra City)	638550.00
Device Book Online Services Pvt.Ltd	926904.00	Device Book Online Services Pvt.Ltd	851611.00
General Donation	735172.00	General Donation	1242809.12
Gurnit Gill	500305.00	Gurnit Gill	500000.00
HCL Foundation(Lucknow)	269755.00	HCL Foundation	710586.00
HCL Foundation(Noida)	440831.00		
Interest on TDS	7.00		
<u>HCL Foundation A/C</u>		<u>HCL Foundation Local Contribution</u>	
HCL Foundation(Lucknow)	4079459.00	HCL Foundation(Lucknow & Noida)	12763196.00
HCL Foundation(Noida)	8086524.00	<u>Childline India Foundation Local Contribution</u>	
Interest on TDS	168.00	Childline India Foundation (Agra Railway)	1095059.00
<u>Childline India Foundation A/C</u>		Childline India Foundation (Agra City)	698246.00
Childline India Foundation (Agra Railway)	641126.00	<u>Foreign Contributions</u>	
Childline India Foundation (Agra City)	549560.00	Embassy of Ireland	361332.00
		Freedom Fund	2780400.00
<u>FCRA A/C</u>		General Donation	255565.43
Consortium for Street Children	591037.00	Geveva Global	1423750.00
Erach and Roshan Sadri Foundations(ERSF)	263709.00	I Partner India (Kaaajal Ltd.)	2454220.00
Embassy of Ireland	287694.00	I Partner India (One Footstep)	1590700.00
Freedom Fund	1414925.00	I Partner India (Pakhar Singh Foundation)	1239616.00
General Donation	195652.00	Meljoil	629776.00
Geveva Global	2296217.00	Toybox Charity (PLE & Emergency Relief)	1020530.00
I Partner India (Kaaajal Ltd.)	2416149.00	Toybox Charity (West Delhi)	5906645.00
I Partner India (One Footstep)	1978009.00	Toybox Charity (North Delhi)	3481462.00
I Partner India (Pakhar Singh Foundation)	1691205.00	<u>Interest from Bank</u>	
Meljoil	1444628.00	FC Account	274280.00
New Zealand High Commission	131846.00	Local Account	21217.00
Toybox Charity(Emergency Relief(Pire)	513175.00	HCL Account	61831.00
Toybox Charity(Partner Learning Events)	597353.00	Childline India Foundation Account	13522.00
Toybox Charity (West Delhi)	5753911.00	Fixed Deposit Interest FC	9400.50
Toybox Charity (North Delhi)	3610684.00		
Bank Charges	3509.00	Excess of expenditure over income	
Interest on TDS	105.00	transferred to Balance sheet	410158.95

Total Rs.
 Place: New Delhi
 Dated: 28-05-2019

40540961.00

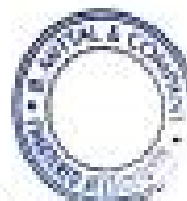
Total Rs.

40540961.00

For CHILDHOOD ENHANCEMENT
 THROUGH TRAINING AND ACTION

राजेश मिश्रा
 Managing Trustee

A-13, M.I.G. COLONY, INDORE 452 008 (M.P.) INDIA
 TEL: 2568403, 2702657 FAX: 91-731-2544580
 Email: mital99@hotmail.com



For B. Mittal & Company
 Chartered Accountants

Rajesh Mittal

Rajesh Mittal
 Partner
 M. No. 70785

B. MITTAL & COMPANY

CHARTERED ACCOUNTANTS

CHILDHOOD ENHANCEMENT THROUGH TRAINING AND ACTION 40/22, MANOHAR KUNI, GAUTAM NAGAR, NEW DELHI-49

CONSOLIDATED BALANCE SHEET as on 31.03.2019

<u>LIABILITIES</u>	<u>AMOUNT</u>	<u>ASSETS</u>	<u>AMOUNT</u>
<u>CAPITAL FUND</u>		<u>FIXED ASSETS</u>	
As per last account	1117033.47	As per last account	1247617.47
Add: Assets purchased during the year	459943.00	Add: Purchased during the year	
	1576976.47	Local Account	96772.00
Less: Depreciation	373016.00	PC account	150491.00
	1203960.47	HCL Account	198520.00
Less: Assets written off	536493.00	Childline India Foundation	14160.00
	667467.47		1707560.47
		Less: Depreciation:-	
<u>ACCUMULATED FUND</u>		Local A/C	130237.00
As per last account	7946320.59	HCL Foundation A/C	211561.00
Less: Excess of Expenditure over Income transferred during the year	410158.95	Childline A/C	31218.00
	7536161.64		373016.00
		Less: Assets written off	
<u>AMOUNT PAYABLE</u>		As per Board of Trustees Resolution No.BOD/2018 dated 27-12-2018	536493.00
P.C. Account(TDS)	123560.00		798051.47
Local Account (TDS)	11637.00		
HCL Account (TDS)	56252.00	<u>CLOSING BALANCE</u>	
Childline Account (TDS)	12975.00	FCRA Account	4385588.66
		Local Account	2211835.98
		HCL Account	715128.00
		Childline Account	297649.00
			7610201.64

Total Rs.

8408253.11

Total Rs.

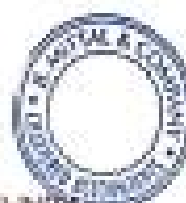
8408253.11

Place: New Delhi
Date: 28-05-2018

For CHILDHOOD ENHANCEMENT
THROUGH TRAINING AND ACTION


Managing Trustee

For B. Mittal & Company
Chartered Accountants





(B. Mittal & Company)
Firm
No. 7736

BOARD OF DIRECTORS

MS. RUCHIRA GUJRAL
MEMBER



MR. JAIDEEP SINGH BISHT
TREASURER



MR. VED PRAKASH
CHAIRPERSON



DR. VIKAS GOSWAMI
MEMBER



MR. SANJAY GUPTA
DIRECTOR

PARTNERS & PEERS

CHETNA believes in networking and collaboration. It works closely with many partners, active and operating at international, national and local levels. CHETNA thanks all the following partners for their support:

- Toybox -Street to School (North East Delhi)
- Toybox-Sure Project (West Delhi)
- Freedom Fund
- I Partner (Kaajal Ltd.)
- Embassy of Ireland
- Earch Roshan and Sadari Foundation (ERSF)
- HCL Foundation
- Childline India Foundation, City (Agra)
- Childline India Foundation,Railway,Agra
- Childline India Foundation, Mathura
- Device Book Online Services Pvt. Ltd.
- Gurmit Gill



Childhood Enhancement through Training and Action (CHETNA)

40/22 Manohar Kunj, Gutam Nagar, New Delhi



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